



iMvula approached Kenai to help improve their visitor experience and offer the same service to their clients. They felt that the current visitor system wasn't smooth and didn't give a great first impression of their brand. They also felt that paper-book data capture was inefficient.

Kenai ran a two-week trial at the iMvula head office. Everyone loved the system, staff and visitors alike.

"Kenai is fantastic – our visitors love it and it has created a sense of excitement among our employees to see a fresh new 'face' at the door." - Christopher Birch

Sign-in times were drastically reduced and the stylistic kiosk was complimented as a great improvement. Kenai is now installed permanently at iMvula HO.



Location
Johannesburg



Industry
**Outsourcing ,
Manufacturing, Civils**



Employees
10000



Favourite Feature
Seamless sign-in

Challenges

- | Sign-in books are untidy and frustrating
- | Sign-in books provide a historical log that is rarely looked at

Solutions

- | Faster signing in has left customers getting more satisfaction from their visit
- | Kenai has changed the way our visitors sign-in and how we manage that data; it allows us to manage a digital log of all entries. It's a great way of digitizing the log book



"Every visitor has given praise about Kenai since we installed it – our customers are excited about it and it leaves a great first impression of our business."