



Bigen Group, being one of the most respected consulting companies in South Africa, wanted to tighten up their visitor process which prior to Kenai didn't consist of any data capture of their visitors.

Bigen trialed Kenai for a month, and were particularly impressed with the ease of installation, fast support responses to their queries, as well as the impression the system created on their visitors.

Bigen has permanently installed Kenai at both their Pretoria and Cape Town offices to keep consistency in their brand feel across their two largest locations.

Their building security team is also much happier, having an easy to access record of all visitors who enter the building.



Location  
Pretoria  
Cape Town



Industry  
Consulting



Employees  
300



Favourite Feature  
Multi Location

**Challenges**

- | There was no record keeping of visitors that came through reception
- | Wanted to be able to track visitors across both of their locations from head office
- | Reception couldn't track the exit time of each visitor

**Solutions**

- | Kenai made this possible, while creating visitor delight through recognition of returning visitors
- | Multiple location viewing on the dashboard made this possible for the global admin user
- | Being able to sign visitors out on the web dashboard or through the iPad made this possible, with a time-stamp



*"Kenai enhances our brand from the moment visitors interact with it. The team is also very professional and a pleasure to work with"*